

# BOROFKA'S

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Borofka's Furniture warrants its **WOOD FURNITURE** to be **free from defects in workmanship and materials**, beginning on the date of manufacture, for **10 years**. All other furniture is warranted by its manufacturer.

## Warranty Limitations:

- Warranty coverage is limited to damage or breakage determined to be due to defects in workmanship or materials.
- You are responsible for all transportation costs to and from your residence.
- If you find your bed or wood furniture to be loose, you are responsible for basic maintenance such as tightening a bolt, wing-nut, or possibly a wood screw.
- If the identical materials are not available at the time of repair or replacement, we reserve the right to substitute materials of equal or greater value.
- The warranty does not cover damage that occurred from drawers being improperly removed.
- The warranty does not cover furniture found to be abused, misused, exposed to improper humidity levels, exposed to excessive direct UV light, or kept in unsanitary conditions.
- The warranty does not cover furniture that has been used for commercial purposes such as, but not limited to a hotel, motel, Airbnb, or nursing home.
- Hinges, drawer slides and hardware are not covered.
- Leaf mechanisms, magnets, and locks are not covered.
- The warranty does not cover broken shelving or glass.
- The warranty does not cover any "do it yourself" modifications.
- The warranty does not cover any tears, pilling, rips, fading, wrinkling, stretching, or stains on upholstered or leather parts and/or components.
- The warranty does not cover felt feet, nylon glides, plastic bumpers or any damage caused by missing leg protection.
- The warranty does not cover damage that occurred during transportation by the customer.
- All motorized and/or electrical components are limited to the manufacturer warranty of such components.
- Labor fees incurred to repair any excluded coverage is not covered under warranty.
- Heirloom furniture is expected to gain minor checks, cracks and other imperfections as it ages through the years. These minor imperfections are not manufacturer defects.
- Dining chairs will gain minor movement over a period of time/use. This is not a manufacturer defect.
- Warranties are not transferable.

All special-order furniture changes, exchanges, cancellations, and refunds for reasons beyond workmanship or material defects are subject to a 30% restocking fee.

Consider purchasing Borofka's furniture protection plan for accident coverage on your furniture purchase.

Upholstered furniture warranties:

Borofka's upholstered furniture manufacturers have warranties separate from Borofka's wood furniture warranty.

Fabrics, vinyls, and leathers have limited one year warranties.

Fabric "comfort wrinkles" and leather puddling are common with some fabrics and leathers, frequently occur with motion and stationary furniture, and are not manufacturer defects.

There may be variations between Borofka's in-store models and your custom ordered furniture.

All motorized and electrical components are limited to the manufacturer's warranty on such components.